

TERMS AND CONDITIONS

Effective Date: [●] 2025

1. Introduction

These terms and conditions and the documents referred to below (the "**Terms**") apply to the use of website <https://sailsrock.com/> (the "**Website**"), the service operating through the Website (the "**Service**") and related online services (the "**Services**").

You should carefully review these Terms as they contain important information concerning your rights and obligations concerning the use of the Website and form a binding legal agreement between you – our customer (the "**Customer**", "**you**"), and us.

If you do not accept these Terms, you should refrain from accessing the Service and using the Website.

IQ labs LTD, a company incorporated and existing under the laws of St. Vincent and the Grenadines, Business Company Number 26631 BC 2022 (the "**Company**", "**we**"), is a legally registered entity specializing in online trading and investment services, including but not limited to cryptocurrency and contract for difference (CFDs), and related financial services. The Company operates in compliance with applicable international laws and regulations governing financial services, including adherence to Know Your Customer (KYC), Anti-Money Laundering (AML) and Anti-Terrorist Financing (ATF) regulations.

2. General terms

2.1. We reserve the right to revise and amend the Terms (including any documents referred to and linked to below) at any time. You should visit this page periodically to review the Terms. Amendments will be binding and effective immediately upon publication on the Website and updating the "Effective Date" at the top of this document. If you object to any such changes, you must immediately stop using the Services. Your continued use of the Service following such publication will indicate your agreement to be bound by the Terms as amended.

2.2. The place of supply of services is Saint Vincent and Grenadines.

2.3. The KYC/AML/ATF policy available at [●] (the "**KYC/AML/ATF Policy**") and the privacy policy available at [●] (the "**Privacy Policy**") are integral parts of these Terms. [GFLO: *добавить ссылку на страницу с KYC/AML/ATF Policy и Privacy Policy.*]

2.4. By using the Website and/or accessing the Services, you, whether you are a guest or a Customer with an account with the Service (an "**Account**"):

- agree and acknowledge that you have read, understood, and agree to be fully and unconditionally bound by these Terms, together with any amendments, which may be published from time to time; and
- consent to receiving emails from the Company, including advertising messages, as well as phone calls and SMS texts.

(if the Customer does not want to receive information from the Company by email, they may at any time cancel their subscription by contacting the Company's support service using the contact details referred to in Section 24 (*Contact information*) below (the "**Company Customer Support**").)

3. Your obligations

- 3.1. You must be at least eighteen (18) years old.
- 3.2. The Company reserves the right to request proof of age and identity at any time. Accounts suspected of being accessed by minors or unauthorized users may be suspended or terminated.
- 3.3. You are of legal capacity and can enter into a binding legal agreement with us.
- 3.4. It is your sole responsibility to ensure that your use of the Service complies with all applicable laws and regulations.
- 3.5. You agree not to use automated means, such as bots or scrapers, to access or interact with the Service.
- 3.6. You are the authorized user of the payment method you use. You must make all payments in good faith and not attempt to reverse transactions fraudulently.
- 3.7. You must act in good faith and not attempt to manipulate or disrupt any market elements within the Service.
- 3.8. If you accept or agree to these Terms on behalf of a company or other legal entity, you represent and warrant that you have the authority to bind that company or other legal entity to these Terms and, in such event, "you" and "your" will refer and apply to that company or other legal entity.

4. Restricted use

- 4.1. You must not use the Service:
 - if you are under the age of 18 years or you acting as an agent for, or otherwise on behalf, of a person under 18 years;
 - if you are not legally able to enter into a binding legal agreement with us;
 - if you are a citizen/resident of a prohibited jurisdiction referred to in section 8 (*Countries where services are not provided*) of the KYC/AML/ATF Policy (a "**Prohibited Jurisdiction**") (and you agree not to use VPNs, proxies, or other devices to conceal your true location);
 - to collect nicknames, e-mail addresses and/or other information of other Customers by any means (for example, by sending spam, other types of unsolicited emails or the unauthorised framing of, or linking to, the Website or Services);
 - to disrupt or unduly affect or influence the activities of other Customers or the operation of the Service generally;
 - to promote unsolicited commercial advertisements, affiliate links, and other forms of solicitation which may be removed from the Website without notice;
 - in any way which, in our reasonable opinion, could be considered as an attempt to: (i) cheat the Service or another Customer using the Website; or (ii) collude with any other Customer using the Service in order to obtain a dishonest advantage; and
 - for any unlawful activity whatsoever.

- 4.2. You cannot sell or transfer your Account to third parties, nor can you acquire an Account from a third party.
- 4.3. We may immediately terminate your Account upon written notice to you if you use the Service for unauthorised purposes or if we suspect that any provision of these Terms, the KYC/AML/ATF Policy, the Privacy Policy or any other document published on the Website has been breached by you. We may also take legal action against you for doing so in certain circumstances.
- 4.4. By using the Website and/or accessing the Services, you, whether you are a guest or a Customer with an Account:
 - guarantee that you are legally capable adult not under the age of eighteen (18); and
 - guarantee that you are not a citizen/resident of a prohibited Jurisdiction.

5. Services provided

- 5.1. We provide access to various financial instruments, including cryptocurrency and contract for difference (CFDs).
- 5.2. The Company does not provide financial advice. All trading and investment decisions are made solely at your own risk.
- 5.3. The Company reserves the right to modify, expand, or discontinue any aspect of its Service at its sole discretion.

6. Account registration

- 6.1. To access Services, you must create an Account and provide accurate and up-to-date verification information.
- 6.2. Upon registration, the Customer must review and agree to the Terms and other applicable documents.
- 6.3. To comply with the Know Your Customer (KYC), Anti-Money Laundering (AML) and Anti-Terrorist Financing (ATF) requirements, the Customer must undergo a verification procedure by providing the necessary documents as stipulated in the KYC/AML/ATF Policy.
- 6.4. The Service may request additional information or documents to confirm the Customer's identity and the legality of the source of funds.
- 6.5. You are only allowed to register one (1) Account with the Service. Accounts are subject to immediate closure if it is found that you have multiple Accounts registered with us. This includes the use of representatives, relatives, associates, affiliates, related parties, connected persons and/or third parties operating on your behalf.
- 6.6. You are required to provide accurate contact information, including a valid email address (an "**Authorised Email Address**"), and to keep this information up to date. It is your responsibility to keep your contact details up to date on your Account. Failure to do so may result in you failing to receive important Account related notifications and information from us, including changes we make to these Terms. We use the Authorized Email Address to identify and communicate with our Customers. It is the responsibility of the Customer to maintain an active and unique email address, to provide us with the correct email address and to advise Company of any changes in their email address. Each Customer is wholly responsible for maintaining the security of his Authorised Email Address to prevent the use

of his Authorised Email Address by any third party. The Company shall not be responsible for any damages or losses deemed or alleged to have resulted from communications between Company and the Customer using the Authorised Email Address. Any Customer not having an email address reachable by the Company will have his Account suspended until such an address is provided to us. We will immediately suspend your Account upon written notice to you to this effect if you intentionally provide false or inaccurate personal information. We may also take legal action against you for doing so in certain circumstances and/or contact the relevant authorities who may also take action against you.

- 6.7. The Company reserves the right to suspend or terminate your Account if any information provided is false or misleading.
- 6.8. Throughout the registration and maintenance of your Account, you must comply with the requirements outlined in the KYC/AML/ATF Policy and the Privacy Policy.

7. Account usage

- 7.1. Accounts could use several currencies, in this case all Account balances and transactions appear in the currency used for the transaction.
- 7.2. We may close or suspend an Account if you are not or we reasonably believe that you are not complying with these Terms, the KYC/AML/ATF Policy, the Privacy Policy or any other document published on the Website and being an integral part of the Terms, or to ensure the integrity or fairness of the Service or if we have other reasonable grounds to do so. We may not always be able to give you prior notice.
- 7.3. We reserve the right to close or suspend any Account without prior notice and return all funds. Contractual obligations already matured will however be honoured.
- 7.4. If any amount is mistakenly credited to your Account it remains our property and when we become aware of any such mistake, we shall notify you and the amount will be withdrawn from your Account.
- 7.5. You may close your Account at any time by contacting us. Any remaining funds in your Account will be returned to you in accordance with our withdrawal policies.
- 7.6. If there is no trading activity on the Customer's Account for 180 consecutive days, the Customer is charged a non-refundable monthly subscription fee of USD ten (10) or its equivalent (depending on the Account currency), but not exceeding the Account balance in total. The subscription fee is canceled from the time when trading activity is resumed on the Customer's Account.

8. Procedure for conducting trading operations

- 8.1. The procedure for conducting trading operations is as follows.
- 8.2. Trading order processing:
 - the Customer submits a trading order, which is initially verified for accuracy;
 - the trading order is then transmitted to the Server for further verification;
 - after verification, the trading order is processed on the Server.

- 8.3. The processing time of a trading order depends on the communication quality, as well as market conditions. Under normal conditions, processing typically takes between 0 and 4 seconds. However, during abnormal market conditions, processing times may be longer.
- 8.4. The minimum investment amount for a single trade is 0.01 of the applicable contract size, as indicated on the Website.
- 8.5. All trading orders are executed at the best available market price at the time the order is processed by the system (Market Execution). For the avoidance of doubt, the Company does not guarantee that the execution price will match the price displayed at the time of order submission.
- 8.6. All trading orders are executed with a floating (variable) difference between the bid (sell) and ask (buy) prices (spread). For the avoidance of doubt, the Company does not guarantee any minimum or maximum spread. The spread may fluctuate depending on prevailing market conditions, including but not limited to liquidity, trading volume, and market volatility.
- 8.7. A trading order to open a trade will be rejected:
 - if there are insufficient funds in the Customer's Account to open the trade;
 - under abnormal market conditions;
 - in case of technical failure, system overload, or interruption of connectivity;
 - if the order may be considered manipulative, abusive, or otherwise contrary to applicable laws or the KYC/AML/ATF Policy or the Privacy Policy;
 - in case of lack of available liquidity for the requested asset;
 - at the Company's sole discretion, where execution of the order may result in adverse impact on the integrity of the Service or the Website.
- 8.8. The Company does not guarantee that any order will be executed at a particular price or within a specific timeframe. All executions are subject to market availability and system performance.
- 8.9. The Company reserves the right to impose limits on the maximum number of trades a Customer can execute within a minute, hour, or calendar day.
- 8.10. The Company reserves the right to adjust the profitability percentage, minimum and maximum investment amounts per trade, and expiration periods for one or more traded assets at any time.
- 8.11. The Customer acknowledges that when using the Services, the only reliable source of information about the digital cost value of a traded asset (quotes) is the Service's trading platform, available at: <https://pro.sailsrock.com>.
- 8.12. Any malfunctions or failures of the Company's equipment or software, unstable internet connections, interruptions in data transmission, power outages, exchange malfunctions, hacker attacks, illegal actions targeting the Company's equipment or servers, force majeure events, or trading suspensions on financial markets, which affect the traded asset available on the Website, may lead to the invalidation of trades executed under such circumstances.

9. Deposits and withdrawals

- 9.1. All deposits should be made from an account or payment system or credit card that is registered in your own name, and any deposits made in any other currency will be converted using the daily exchange rate, or at our own bank's or our payment processor's prevailing rate of exchange following which your Account will be deposited accordingly. Note that some payment systems may apply additional currency exchange fees which will be deducted from the sum of your deposit.
- 9.2. You are responsible for your own bank charges that you may incur due to depositing funds with us.
- 9.3. The Company is not responsible for the delay or failure to make a payment from, or to, the Customer's Account due to the fault of the payment system and/or the payment system provider. In the case of claims regarding the operation of any payment system and/or payment system provider on the part of the Customer, they should contact the support service of that payment system and/or payment system provider accordingly. The Customer shall notify the Company of any cases of such complaints.
- 9.4. The Company charges fees on carrying out operations to deposit and withdraw funds.
- 9.5. The Customer assumes all the risks associated with the use of payment systems, as well as payment of commissions of payment systems and/or payment system providers for making payments and/or currency conversion.
- 9.6. The Company is not a financial institution and uses a third-party electronic payment processors to process credit and debit card deposits; they are not processed directly by us. If you deposit funds by either a credit card or a debit card, your Account will only be credited if we receive an approval and authorization code from the payment issuing institution. If your card issuer gives no such authorization, your Account will not be credited with those funds.
- 9.7. To credit an Account, the Customer uses the internal interface of the Website. The minimum deposit amount is USD 100 or its equivalent (depending on the Account currency). These limits may be changed at the discretion of the Company.
- 9.8. Crediting of an Account using the payment details of third parties is prohibited.
- 9.9. Funds originating from criminal and/or illegal and/or unauthorized activities must not be deposited with us. In the event that signs of fraud are detected in the conducting of financial transactions after the crediting of funds to the Customer's Account, the Company reserves the right to cancel such transactions and block the Customer's Account.
- 9.10. You may withdraw any unutilized and cleared funds held in your Account by submitting a withdrawal request. The minimum withdrawal amount per transaction is USD 100 or its equivalent (depending on the Account currency), except for Account closure, where the full balance may be withdrawn. These limits may be changed at the discretion of the Company.
- 9.11. All withdrawals must be made to the original debit, credit card, bank account, method of payment used to fund your Account. Subject to the laws and regulations applicable to the Customer and the jurisdiction of the payment's origin, cryptocurrency is one of the recognized payment methods of the Service, and withdrawals to cryptocurrency wallets are permitted (provided the wallet address matches the one used for the initial deposit).

We may, at our sole discretion, allow you to withdraw funds to a payment method different from the one used for the original deposit. Such requests will always be subject to additional security checks, identity verification, and compliance with applicable laws and regulations

- 9.12. A Customer's request for withdrawal of funds is processed by the Company within three (3) business days following the day of filing such a request. The moment of receipt of funds by the Customer depends on the speed of transaction processing by the payment system and/or the provider of the payment system.
- 9.13. Once a Customer requests a withdrawal – verification is required pursuant to the provisions of the KYC/AML/ATF Policy.
- 9.14. If you deposit or withdraw funds in a currency other than your Account's base currency, a currency conversion fee may apply.
- 9.15. In the event of technical errors on the part of the Company when completing financial transactions, the Company reserves the right to cancel such transactions, as well as the results of Services provided by the Company based on such transactions. The funds debited from the Account of the Customer will be refunded by the Company to the Account of the Customer when and if an internal investigation reveals any technical errors and the Company has access to such funds.

10. Margin trading

- 10.1. The Service provides margin trading services, which allow Customers to open and maintain positions larger than their Account balance by using leverage. By engaging in margin trading, the Customer acknowledges the increased level of risk associated with such transactions.
- 10.2. The Company may offer various leverage ratios depending on the type of Account, traded instrument, market conditions, and the Customer's risk profile. Leverage may be adjusted by the Company at its sole discretion without prior notice, particularly during high volatility periods or low liquidity conditions.
- 10.3. To open a margin position, the Customer must provide an initial margin. The Customer is also required to maintain a minimum maintenance margin to keep the position open. Failure to meet margin requirements may result in partial or total liquidation of open positions without prior notice.
- 10.4. The Company reserves the right to issue a margin call when the Customer's Account equity falls below required maintenance levels. If the Customer fails to meet the margin call in due time, the Company may close any or all positions to prevent further losses.
- 10.5. Positions held overnight are subject to SWAP fees.
- 10.6. Unless expressly stated otherwise, the Company does not guarantee negative balance protection.
- 10.7. The Customer understands and accepts that margin trading involves a high degree of risk and may result in rapid financial loss. It is the Customer's responsibility to monitor positions and manage risk appropriately. The Company is not liable for any losses resulting from the use of leverage or failure to maintain margin requirements. The Customer may incur losses exceeding the deposited funds due to the market volatility.

11. Copy Trading and Automated Trading Modules

- 11.1. The Service provides access to a copy trading module, which allows the Customer to subscribe to trading strategies of other traders (the "**Masters**"). Once subscribed, trades executed by the selected Master are automatically copied to the Customer's Account.

- 11.2. The Customer remains solely responsible for monitoring their subscriptions and can unsubscribe from any Master at any time through the internal interface of the Service.
- 11.3. The Service also offers access to automated trading modules (the "**Bots**"). Once subscribed, the Bot's trading signals are automatically executed on the Customer's Account.
- 11.4. The Company charges fees on the use of the copy trading and automated trading modules.
- 11.5. The Company does not guarantee the profitability or accuracy of copy trading and automated trading modules. The Customer acknowledges that past performance is not indicative of future results, and any trades made through the copy trading and automated trading modules are made at the Customer's own risk.

12. Transaction Monitoring

- 12.1. All Customer's transactions are subject to ongoing monitoring for suspicious activity pursuant to the provisions of the KYC/AML/ATF Policy.
- 12.2. If suspicious activity is detected, the Company may:
 - temporarily freeze the Account;
 - conduct an internal investigation; and
 - report the activity to relevant authorities, if necessary.
- 12.3. The Customers are required to cooperate with the Company during any investigation.

13. Compliance and risk disclosure

- 13.1. Each Customer acknowledges and accepts the following:
 - trading financial instruments involves significant risks – before using the Services, the Customer should assess their financial capabilities;
 - the trading operations conducted through the Service are not executed on an official exchange; they are over-the-counter (OTC) transactions, which carry higher risks than those on official exchanges;
 - any information or recommendations provided by the Company's representatives or partners through the Website do not constitute direct offers to engage in trading activities or financial transactions;
 - the Customer may experience financial losses due to malfunctions or failures in the operation of computer equipment, software, unstable internet connections, power outages, or other technical issues; and
 - due to the market conditions, the processing time of trading orders may be extended, potentially resulting in losses for the Customer; additionally, significant fluctuations in the applicable quotes of the traded assets may cause the Customer to incur losses when a trade is executed at a price different from what was displayed to the Customer (slippage).
- 13.2. The Customer is responsible for the authenticity and validity of any documents submitted during the verification process. If the Customer provides inaccurate, falsified, or invalid information, the Company reserves the right to refuse service to the Customer's Account,

prevent withdrawals of profits, and withhold the Customer's funds to cover any damages caused to the Company. The Company also has the right to refuse to re-register the Customer.

- 13.3. The Customers are responsible for the security of their devices, accounts, and cryptocurrency wallets.
- 13.4. The Customer acknowledges that any actions by them or third parties that disrupt the Website, equipment, services, software, or hardware may result in the Company refusing to provide the Services, withholding any profits, and retaining funds to cover damages caused to the Company. The Company also reserves the right to refuse the Customer's re-registration.
- 13.5. The Customer is fully responsible for safeguarding their login credentials and must ensure that third parties do not gain access to their Account. In the case of unauthorized access, the Customer must immediately notify the Company. The Company is not responsible for any losses or risks associated with restoring access to the Account, except for providing new access details after completing additional identity verification procedures. The Company is not liable for losses or profits resulting from unauthorized access to the Customer's Account.
- 13.6. If the Customer profits from trading bots, artificial intelligence, specialized software, or exploiting vulnerabilities in the exchange or Company's software without the Company's approval, the Company is not liable for those profits, and the Customer will not receive them.
- 13.7. In the event of a breach of these Terms, the KYC/AML/ATF Policy, the Privacy Policy or any other document published on the Website, the Company has the right to terminate the Account unilaterally without prior notice. In such cases, the Customer's Account balance may be refunded using the payment details provided at registration, minus any amounts owed to cover the actual damages caused by, and any profits generated from, the Customer's actions. The Company reserves the right to refuse to re-register the Customer.

14. Privacy and data protection

The Company collects and processes personal data in accordance with the KYC/AML/ATF Policy, the Privacy Policy and applicable national and international laws and regulations.

15. Links to other websites

- 15.1. The Website may contain links to third-party web sites or services that are not owned or controlled by the Company.
- 15.2. The Company has no control over, and assumes no responsibility for, the content, privacy policies, or practices of any third-party web sites or services. You further acknowledge and agree that the Company shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with the use of or reliance on any such content, goods or services available on or through any such web sites or services.
- 15.3. We strongly advise you to read the terms and conditions and privacy policies of any third-party web sites or services that you visit.

16. Termination

The Customers may request Account closure by contacting the Company Customer Support. Outstanding balances may be subject to compliance checks before withdrawal approval.

17. Intellectual property

- 17.1. All materials posted on the Website, including text, graphics, logos, and software, are the property of the Company and are protected by copyright and other intellectual property laws.
- 17.2. The Customers are prohibited from copying, modifying, or distributing the Website's materials without written permission.

18. Limitation of liability

- 18.1. The Company is not liable for any actions or inactions by the Customer while using the Services, nor for any losses incurred by the Customer due to trades made on the Service. The Company is not responsible for lost profits, loss of data, reputation, clients, or any other indirect losses.
- 18.2. The Company is not liable for any failure to fulfill its obligations, including any losses to the Customer, resulting from hacker attacks, equipment malfunctions (either on the Customer's or the Company's side), incompatibility with the Customers' technical infrastructure, actions of third parties or data transmission issues beyond the Company's control.
- 18.3. The Company is not liable for any discrepancy between the price at which a trade is expected to be executed and the actual execution price (slippage), the fluctuation of the spread or any other similar circumstances. Slippage is a normal market phenomenon and can be either positive or negative. The Customer acknowledges and accepts that all trades are executed based on Market Execution and under floating spread conditions, which may widen during periods of high volatility or low liquidity.
- 18.4. The Company is not responsible for any losses caused by force majeure events, including but not limited to: natural or man-made disasters, military actions, terrorism, civil unrest, strikes, riots, government restrictions, changes to market or currency rules, or suspension of exchange trading.
- 18.5. In the event of a refund, all commission fees for electronic transfers are deducted from the funds received from a Customer.
- 18.6. The Company is not a tax agent and does not provide data on the operations of its Customers to third parties. Such information can only be provided if an official request is made by a competent national authority.

19. Restricted jurisdictions

The Company does not provide services to users from the Prohibited Jurisdictions.

20. Dispute resolution

- 20.1. In the event of a dispute, the Customer must first contact the Company Customer Support Service. If the Customer deems the response from the Company Customer Support to be unsatisfactory or if the Company Customer Support does not have the authority to resolve the issue raised by the Customer, the Customer has the right to request the Company Customer Support to forward the issue to the Company's dispute resolution department or to send the complaint via email to complaint@sailsrock.com.

20.2. When submitting a complaint, the Customer must provide the following information:

- the Customer's first and last name (or the Customer's official name, in case of a legal entity);
- the Customer's email address;
- the date and operations involved when the dispute arose or was detected;
- a detailed description of the situation;
- attached files confirming the dispute (if any).

20.3. To ensure the dispute is resolved as soon as possible, the Customer must provide all the above information in full.

20.4. If the complaint does not comply with the requirements outlined in this section above, and/or if the complaint contains provocative statements, unfounded accusations, or threats to discredit the Company's business image, or if the message includes threats, insults, or obscene language directed at the Company and/or its employees, consideration of the Customer's complaint may be rejected. The Company considers such actions unacceptable and reserves the right to appeal against them to the competent authorities.

20.5. When reviewing a Customer's complaint, the Company is always guided by the Customer's interests and is obligated to provide a preliminary response within five (5) business days from the day the complaint is received, containing the following information:

- confirmation of receipt of the complaint by the dispute resolution department;
- preliminary results of the audit or information that may be relevant to the subject of the complaint;
- a deadline for making a decision regarding the complaint.

20.6. Within fifteen (15) business days from the day following the date of the complaint, the Company provides the Customer with an answer about the measures taken to resolve the dispute, as well as recommendations for further actions by the Customer. If the Company needs to obtain additional information to settle the dispute, it is entitled to extend the time for consideration of the complaint, but for no more than fifteen (15) business days, and it is obligated to notify the Customer.

20.7. Complaints regarding the recovery of lost profits and/or compensation for moral damages by the Company are not accepted for consideration.

20.8. A dispute is deemed to be settled if, within three (3) business days from the moment a response is sent to the Customer, the Customer does not appeal the answer.

20.9. If the dispute between the Customer and the Company has not been resolved within two (2) months from the date of filing the complaint, within 15 (fifteen) days from the end of that period, the Customer has the right to apply to an authorized court under the laws of Saint Vincent and the Grenadines to resolve the dispute.

21. Governing Law

These Terms are governed by the applicable laws of Saint Vincent and Grenadines.

22. Changes to the Terms

- 22.1. The Company reserves the right to modify these Terms at any time.
- 22.2. The Customers will be notified of any material changes by posting the updated Terms and updating the "Effective Date" at the top of this document.
- 22.3. Continued use of the Service after such changes constitutes acceptance of the updated Terms.

23. Final Provisions

- 23.1. These Terms in electronic form has legal effect as a document signed in writing.
- 23.2. If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

24. Contact information

For questions or concerns regarding these Terms, please contact:

Email: support@sailsrock.com

Adress: C/O Suite 305, Griffith Corporate Centre, Kingstown